

**Dear Guests**

## **Welcome to the Pearl of the Alps!**

We are very pleased that you have chosen a holiday flat in the Saaserhof Apartments for your holiday. Whether big or small, whether ambitious sportsman or bon vivant - everyone feels at home with us. We all have one thing in common - the fascination of this unique landscape in the midst of 18 four-thousand-metre peaks.

### **Below is some useful information for your stay**

#### **Settlement**

The day before your departure at the office, which is located on the ground floor. Thank you.

#### **Bathrobes and bath towels**

In your flat you will find bathrobes and sauna towels.

#### **Bath towels**

Bath towels can be changed on request, CHF 2.00 per bath towel.

#### **Various**

Delizio coffee capsules, toilet paper, orange waste bags etc. can be purchased at Migros.

#### **Contact**

We are not always in the house and you can contact us by sending us an email ([info@saaserhof.ch](mailto:info@saaserhof.ch)) or calling us (+41 27 958 98 98).

#### **Opening hours Saaser-Stube**

Restaurant Saaser-Stube                      5pm to 10pm  
(Monday & Tuesday closed)

#### **Smoking**

Smoking is prohibited in all rooms in the building. You will find ashtrays on the balcony.

#### **Ski room**

The ski room is located on the ground floor, on the left side of the corridor. You can put snowboards, skis and ski boots there. Please keep it tidy. We ask you not to take any ski equipment into the flat.

#### **TV Channels**

1-100 German  
ab 300 English  
ab 400 French  
993 Saas-Fee Info Kanal

#### **Environment**

Our environment is close to our hearts! Please help and save electricity by turning off the lights and being economical in your water consumption. The environment thanks you!

#### **Wellness**

Our beautiful wellness area has the following facilities:

- Bio Sauna 45°                                      Finnische Sauna 80°
- Steam Bath 40°                                    Steam Bath 45°
- Children's pool 36°                                Whirlpool 36°
- Whirlpool Tubs, CHF 5.—/20 Min. (ask for tokens in the office)
- Relaxation room                                    Fitness room

## Wellness is provided on request

### The saunas and steam baths are in operation from 15.00 to 20.00.

Please understand that these opening hours are fixed.

The fitness room may only be entered by children under 16 years of age when accompanied by an adult!

We would also like to point out that the sauna area is a nude zone and exclusively for adults. We ask you to wear a swimming costume in the whirlpool and the children's pool!

We kindly ask you not to use our wellness area on the day of departure and thank you for your understanding!

## Wireless

All flats have the wireless LAN offer. The user name is Wifi Saaserhof and the password is: saasapart. For flats 106, 202 and 211 you will find a separate password in the folder.

## Flat release

We are happy if you help us and remove the bed linen on the day of departure and put it with the towels and kitchen linen in the bathroom or shower. However, it is not compulsory.

Thank you very much for your kindness!

While your holidays in the glacier village are coming to an end, the holidays are just beginning for the new guests. We therefore kindly ask you to vacate your flat by 09.00 on the day of departure.

**Please remember to hand in your key card at check-out. Lost cards will be charged with CHF 5.00.**

We wish you a safe journey home and hope to see you again.

Nicole and Jonas Bumann, Hosts  
With the team of the Saaserhof Apartments

## Important phone numbers

### Emergency call

Fire Department	118
Police	117
Ambulance	144

### Doctors in the Saas Valley

Dres. Med Stefan und Stephanie Kuonen, Saas-Fee	+41 27 957 58 59
Arztpraxis Saastal, Saas-Grund	+41 27 957 16 04
Apotheke Vallesia, Saas-Fee	+41 27 957 26 18
Zahnarzt Dr. med. dent. Evi Zengaffinen-Venetz, S'Balen	+41 27 957 30 60

Community police	+41 27 957 10 26
Cable cars Saas-Fee AG	+41 27 958 11 00
Saas-Fee Tourismus	+41 27 958 18 58
Postbus service	+41 58 454 26 16
Bergführerbüro Mountain-Life	+41 27 957 44 64
Schweizerische Ski- und Snowboardschule	+41 27 957 23 48
Eskimos Snowboardschool	+41 27 957 49 04